



## QUALITY POLICY STATEMENT

**Data-Lec Limited** formed in October 1989 and incorporated as a limited company in April 2000 have established itself as a supplier of quality products & installation services in the ICT Industry.

**Data-Lec Limited** operates a Quality Management System (QMS) that aims to contribute positively to providing products & services that satisfy customer's requirements, whilst meeting the company's own market and profitability objectives.

**Data-Lec Limited** is committed to a policy of continuous improvement and committed to satisfying applicable requirements in all areas of the company's operations. The Quality Management System has been designed to conform to the requirements of ISO9001:2015 and the company will commit to the continual improvement of the effectiveness of the Quality Management System.

The company will set Specific Objectives and Targets relating to the company & its QMS. These Objectives & Targets will be reviewed using the company's Internal Audit and Management Review processes. The Objectives & Targets will be related to the content of the company's Quality Policy.

By adopting documentation consistent with this policy, the operation of the QMS will Increase the effectiveness of the company's use of resources, improve the operational Efficiency and increase its Market effectiveness.

**Data-Lec Limited** is committed to quality, customer support and service, and all employees are individually responsible for maintaining and assuring quality in all their duties, including the QMS laid down in the company's Quality Manual, Procedures and supporting process operations. This policy will be communicated & understood by all staff within the organisation.

**Data-Lec Limited's** QMS has been established to assist in the achievement of the company's Quality Objectives by increasing customer satisfaction, adopting policies aimed at reducing and preventing the recurrence of Non-conformances, ensuring the repeatability of supply, thus reducing costs in terms of both the company and thus, in turn, the customer.

It is important for the continuing development of **Data-Lec Limited** that the company ensures this policy is maintained and continues to remain suitable & effective.

**Signed:**  
Director. Beverley Gissing

**Date:** 03/01/2018